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Operating Manual D-EOMAC01706-18EN

Air Cooled chiller with scroll compressors

EWAT_B

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1.1 General

Installation, start-up and servicing of equipment can be hazardous if certain factors particular to the installation are not considered: operating pressures, presence of electrical components and voltages and the installation site (elevated plinths and built-up up structures). Only properly qualified installation engineers and highly qualified installers and technicians, fully trained for the product, are authorized to install and start-up the equipment safely.

During all servicing operations, all instructions and recommendations, which appear in the installation and service instructions for the product, as well as on tags and labels fixed to the equipment and components and accompanying parts supplied separately, must be read, understood and followed.

Apply all standard safety codes and practices.

Wear safety glasses and gloves.



Do not operate on a faulty fan, pump or compressor before the main switch has been shut off. Overtemperature protection is auto-reset, therefore the protected component may restart automatically if temperature conditions allow it.

In some unit a push button is placed on a door of the unit electrical panel. The button is highlighted by a red color in yellow background. A manual pressure of the emergency stop button stops all loads from rotating, thus preventing any accident which may occur. An alarm is also generated by the Unit Controller. Releasing the emergency stop button enables the unit, which may be restarted only after the alarm has been cleared on the controller.



The emergency stop causes all motors to stop, but does not switch off power to the unit. Do not service or operate on the unit without having switched off the main switch.

1.2 Before switching the unit

Before switching on the unit read the following recommendations:

- When all the operations and all the settings have been carried out, close all the switchbox panels
- The switchbox panels can only be opened by trained personnel
- When the UC requires to be accessed frequently the installation of a remote interface is strongly recommended
- LCD display of the unit controller may be damaged by extremely low temperatures (see chapter 2.4). For this reason, it is strongly recommended to never power off the unit during winter, especially in cold climates.

1.3 Avoid electrocution

Only personnel qualified in accordance with IEC (International Electrotechnical Commission) recommendations may be permitted access to electrical components. It is particularly recommended that all sources of electricity to the unit be shut off before any work is begun. Shut off main power supply at the main circuit breaker or isolator.

IMPORTANT: This equipment uses and emits electromagnetic signals. Tests have shown that the equipment conforms to all applicable codes with respect to electromagnetic compatibility.



Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons.



RISK OF ELECTROCUTION: Even when the main circuit breaker or isolator is switched off, certain circuits may still be energized, since they may be connected to a separate power source.



RISK OF BURNS: Electrical currents cause components to get hot either temporarily or permanently. Handle power cable, electrical cables and conduits, terminal box covers and motor frames with great care.



ATTENTION: In accordance with the operating conditions the fans can be cleaned periodically. A fan can start at any time, even if the unit has been shut down.

2.1 Basic Information

Microtech® III is a system for controlling single or dual-circuit air/water-cooled liquid chillers. Microtech® III controls compressor start-up necessary to maintain the desired heat exchanger leaving water temperature. In each unit mode it controls the operation of the condensers to maintain the proper condensation process in each circuit.

Safety devices are constantly monitored by Microtech® III to ensure their safe operation. Microtech® III also gives access to a Test routine covering all inputs and outputs.

2.2 Abbreviations used

In this manual, the refrigeration circuits are called circuit #1 and circuit #2. The compressor in circuit #1 is labelled Cmp1. The other in circuit #2 is labelled Cmp2. The following abbreviations are used:

A/C Air Cooled

CEWT Condenser Entering Water Temperature **CLWT** Condenser Leaving Water Temperature

CP Condensing Pressure

CSRT Condensing Saturated Refrigerant Temperature

DSH Discharge Superheat
DT Discharge Temperature
E/M Energy Meter Module

EEWT Evaporator Entering Water Temperature
ELWT Evaporator Leaving Water Temperature

EP Evaporating Pressure

ESRT Evaporating Saturated Refrigerant Temperature

EXV Electronic Expansion Valve
HMI Human Machine Interface
MOP Maximum operating pressure

SSH Suction SuperHeat
ST Suction Temperature
UC Unit controller (Microtech III)

W/C Water Cooled

2.3 Controller Operating Limits

Operation (IEC 721-3-3):

- Temperature -40...+70 °C
- Restriction LCD -20... +60 °C
- Restriction Process-Bus -25....+70 °C
- Humidity < 90 % r.h (no condensation)
- Air pressure min. 700 hPa, corresponding to max. 3,000 m above sea level

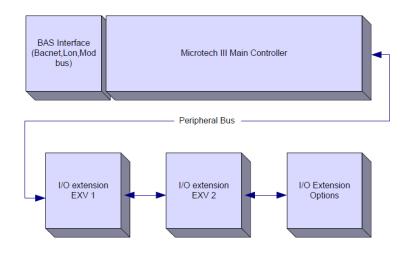
Transport (IEC 721-3-2):

- Temperature -40...+70 °C
- Humidity < 95 % r.h (no condensation)
- Air pressure min. 260 hPa, corresponding to max. 10,000 m above sea level.

2.4 Controller Architecture

The overall controller architecture is the following:

- One MicroTech III main controller
- I/O extensions as needed depending on the configuration of the unit
- Communications interface(s) as selected
- Peripheral Bus is used to connect I/O extensions to the main controller.





CAUTION: Maintain the correct polarity when connecting the power supply to the boards, otherwise the peripheral bus communication will not operate and the boards may be damaged.

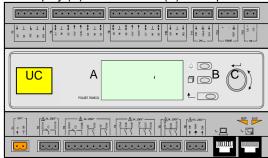
2.5 Communication Modules

Any of the following modules can be connected directly to the left side of the main controller to allow a BAS or other remote interface to function. Up to three can be connected to the controller at a time. The controller should automatically detect and configure itself for new modules after booting up. Removing modules from the unit will require manually changing the configuration.

| Module | Siemens Part Number | Usage |
|-------------|---------------------|----------|
| BacNet/IP | POL908.00/MCQ | Optional |
| Lon | POL906.00/MCQ | Optional |
| Modbus | POL902.00/MCQ | Optional |
| BACnet/MSTP | POL904.00/MCQ | Optional |

3 USING THE CONTROLLER

The standard HMI consists of an inbuilt display (A) with 3 buttons (B) and a push'n'roll control (C).



The keypad/display (A) consists of a 5-line by 22 character display. The function of the three buttons (B) is described below:

- Alarm status (from any page it links with the page with alarm list, alarm log and alarm snapshot if available)
- Back to Main Page
- E Back to the previous level (it can be the Main Page)

The push'n'roll command (C) is used to scroll between the different menu pages, settings and data available on the HMI for the active password level. Rotating the wheel allows to navigate between lines on a screen (page) and to increase and decrease changeable values when editing. Pushing the wheel acts as an Enter Button and will jump from a link to the next set of parameters.

3.1 Navigating

When power is applied to the control circuit, the controller screen will be active and display the Home screen, which can also be accessed by pressing the Menu Button.

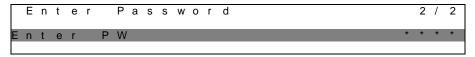
An example of the HMI screens is shown in the following picture.

| Г | М | а | i | n | | М | е | n | u | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| E | n | t | е | r | | Р | а | S | S | W | 0 | r | d |
| U | n | i | t | | S | t | а | t | u | S | = | | |
| | 0 | f | f | : | | U | n | i | t | | S | W | |
| Α | С | t | i | ٧ | е | | S | е | t | р | t | = | |

A bell ringing in the top right corner will indicate an active alarm. If the bell doesn't move it means that the alarm has been acknowledged but not cleared because the alarm condition hasn't been removed. A LED will also indicate where the alarm is located between the unit or circuits.



The active item is highlighted in contrast, in this example the item highlighted in Main Menu is a link to another page. By pressing the push'n'roll, the HMI will jump to a different page. In this case the HMI will jump to the Enter Password page.



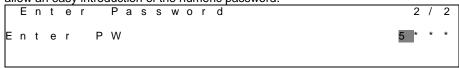
3.2 Passwords

The HMI structure is based on access levels that means that each password will disclose all the settings and parameters allowed to that password level. Basic informations about the status can be accessed without the need to enter the password. The user UC handles two level of passwords:

USER 5321 MAINTENANCE 2526

The following information will cover all data and settings accessible with the maintenance password. User password will disclose a subset of the settings explained in chapter **Errore**. **L'origine** riferimento non è stata trovata..

In the Enter Password screen, the line with the password field will be highlighted to indicate that the field on the right can be changed. This represents a setpoint for the controller. Pressing the push'n'roll the individual field will be highlighted to allow an easy introduction of the numeric password.



The password will time out after 10 minutes and is cancelled if a new password is entered or the control powers down. Entering an invalid password has the same effect as continuing without a password.

It is changeable from 3 to 30 minutes via the Timer Settings menu in the Extended Menus.

3.3 Editing

The Editing Mode is entered by pressing the navigation wheel while the cursor is pointing to a line containing an editable field. Pressing the wheel again cause the new value to be saved and the keypad/display to leave the edit mode and return to the navigation mode.

3.4 Basic Control System Diagnostic

MicroTech III controller, extension modules and communication modules are equipped with two status LED (BSP and BUS) to indicate the operational status of the devices. The BUS LED indicates the status of the communication with the controller. The meaning of the two status LED is indicated below.

Main Controller (UC)

| BSP LED | Mode |
|---------------------|---|
| Solid Green | Application running |
| Solid Yellow | Application loaded but not running (*) or BSP Upgrade mode active |
| Solid Red | Hardware Error (*) |
| Flashing Green | BSP startup phase. The controller needs time for starting. |
| Flashing Yellow | Application not loaded (*) |
| Flashing Yellow/Red | Fail safe mode (in case that the BSP upgrade was interrupted) |
| Flashing Red | BSP Error (software error*) |
| Flashing Red/Green | Application/BSP update or initialization |

^(*) Contact Service.

Extension modules

| BSP LED | Mode | BUS LED | Mode |
|--------------------|--------------------|--------------|--|
| Solid Green | BSP running | Solid Green | Communication running, I/O working |
| Solid Red | Hardware Error (*) | Solid Red | Communication down (*) |
| Flashing Red | BSP Error (*) | Solid Yellow | Communication running but parameter from the application |
| Flashing Red/Green | BSP upgrade mode | Solid Fellow | wrong or missing, or uncorrect factory calibration |

Communication modules

BSP LED (same for all modules)

| BSP LED | Mode | | | | | |
|--------------------|---|--|--|--|--|--|
| Solid Green | BPS running, communication with controller | | | | | |
| Solid Yellow | BSP running, no communication with controller (*) | | | | | |
| Solid Red | Hardware Error (*) | | | | | |
| Flashing Red | BSP Error (*) | | | | | |
| Flashing Red/Green | Application/BSP update | | | | | |

^(*) Contact Service.

BUS LED

| BUS LED | LON | Bacnet MSTP | Bacnet IP | Modbus |
|-----------------|--|--|---|--|
| Solid Green | Ready for Communication. (All Parameter loaded, Neuron configured). Doesn't indicate a communication with other devices. | Ready for Communication. The BACnet Server is started. It doesn't indicate an active communication | Ready for Communication. The BACnet Server is started. It doesn't indicate an active communication | All Communication running |
| Solid Yellow | Startup | Startup | Startup. The LED stays yellow until the module receives a IP Address, therefore a link must be established. | Startup, or one configured channel not communicating to the Master |
| Solid Red | No Communication to Neuron (internal error, could be solved by downloading a new LON application) | BACnet Server down. Automatically a restart after 3 seconds are initiated. | BACnet Server down. Automatic restart after 3 seconds is initiated. | All configured Communications down. Means no communication to the Master. The timeout can be configured. In case that the timeout is zero the timeout is disabled. |

| BUS LED | LON | Bacnet MSTP | Bacnet IP | Modbus |
|--------------------|---|-------------|-----------|--------|
| Flashing Yellow | Communication not possible to the Neuron. The Neuron must be configured and set online over the LON Tool. | | | |

3.5 Controller maintenance

The controller requires to maintain the installed battery. Every two years it's required to replace the battery. Battery model is: BR2032 and it is produced by many different vendors.

To replace the battery remove the plastic cover of the controller display using a screw driver as shown in the following pictures:

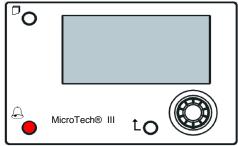


Be careful to avoid damages to the plastic cover. The new battery shall be placed in the proper battery holder which is highlighted in the picture, respecting the polarities indicated into the holder itself.

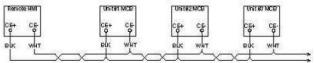
3.6 Optional Remote User Interface

As an option an external Remote HMI can be connected on the UC. The Remote HMI offers the same features as the inbuilt display plus the alarm indication done with a light emitting diode located below the bell button.

All viewing and setpoint adjustments available on the unit controller are available on the remote panel. Navigation is identical to the unit controller as described in this manual.



The Remote HMI can be extended up to 700m using the process bus connection available on the UC. With a daisy-chain connection as below, a single HMI can be connected to up to 8 units. Refer to the specific HMI manual for details.



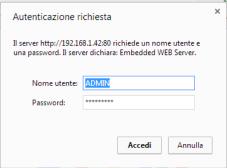
3.7 Embedded Web Interface

The MicroTech III controller has an embedded web interface that can be used to monitor the unit when connected to a local network. It is possible to configure the IP addressing of the MicroTech III as a fixed IP of DHCP depending on the network configuration.

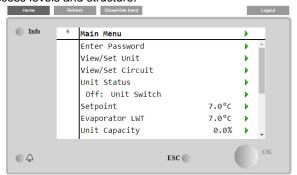
With a common web browser a PC can connect with the unit controller entering the IP address of the controller or the host name, both visible in the "About Chiller" page accessible without entering a password.

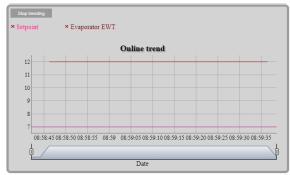
When connected, it will be required to enter a user name and a password. Enter the following credential to get access to the web interface:

User Name: ADMIN Password: SBTAdmin!



The Main Menu page will be displayed. The page is a copy of the onboard HMI and follows the same rules in terms of access levels and structure.





In addition it allows to trend log a maximum of 5 different quantities. It's required to click on the value of the quantity to monitor and the following additional screen will become visible:

Depending on the web browser and its version the trend log feature may not be visible. It's required a web browser supporting HTML 5 like for example:

- Microsoft Internet Explorer v.11,
- Google Chrome v.37,
- Mozilla Firefox v.32.

These software are only an example of the browser supported and the versions indicated have to be intended as minimum versions.

4 WORKING WITH THIS UNIT

4.1 Chiller On/Off

Starting from factory setup, unit On/Off can be managed by the user using the selector **Q0**, placed in the electrical panel, which can switch between three positions: **0 – Local – Remote**.



0 Unit is disabled



Loc (Local)

Unit is enabled to start the compressors



Rem (Remote)

Unit On/Off is managed through the "Remote On/Off" physical contact.

Closed contact means unit enabled.

Opened contact means unit disabled.

Refer to the electrical wiring diagram, Field Wiring Connection page, to find the references about Remote On/Off contact. Generally, this contact is used to bring out from the electrical panel the on/off selector

Some chiller models can be equipped with additional selectors **Q1** - **Q2** used to enable or disabled specific refrigerant circuit.



O Circuit 1 is disabled.



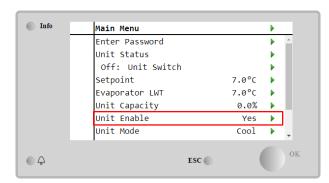
1 Circuit 1 is enabled.

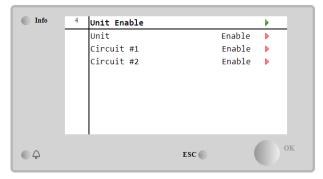
Unit controller provides also additional software features to manage unit start/stop, that are set by default to allow unit start:

- 1. Keypad On/Off
- 2. Scheduler (Time programmed On/Off)
- 3. Network On/Off (optional with communication modules)

4.1.1 Keypad On/Off

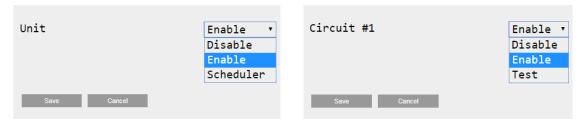
In the main page, scroll down until **Unit Enable** menu, where are available all settings to manage unit and circuits start/stop.





| Parameter | Range | Description |
|-----------|---------|---------------|
| Unit | Disable | Unit disabled |
| | Enable | Unit enabled |

| | Scheduler | Unit start/stop can be time programmed for each weekday |
|------------|-----------|---|
| Circuit #X | Disable | Circuit #X disabled |
| | Enable | Circuit #X enabled |
| | Test | Circuit #X in test mode. This feature has to be used only from trained person or Daikin service |

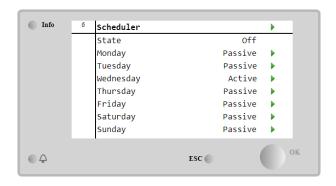


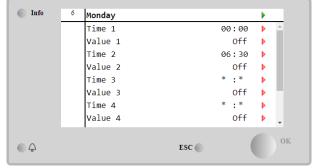
4.1.2 Scheduler and Silent mode functionalities

The Scheduler function can be used when is required an automatic chiller start/stop programming. To use this function, follow below instructions:

- 1. Q0 selector = Local (refer to 4.1)
- 2. Unit Enable = Scheduler (refer to 4.1.1)
- 3. Controller date and time properly set (refer to 4.7)

Scheduler programming is available going in Main Page → View/Set Unit → Scheduler menu





For each weekday can be programmed up to six time bands with a specific operating mode. First operating mode starts at Time 1, ends at Time 2 when will start the second operating mode and so on until the latest.





Depending on unit type, different operating modes are available:

| Parameter | Range | Description |
|-----------|---------------|--|
| Value 1 | Off | Unit disabled |
| | On 1 | Unit enabled – Water setpoint 1 selected |
| | On 2 | Unit enabled – Water setpoint 2 selected |
| | On 1 - Silent | Unit enabled – Water setpoint 1 selected – Fan silent mode enabled |
| | On 2 - Silent | Unit enabled – Water setpoint 2 selected – Fan silent mode enabled |

When the **Fan Silent Mode** function is enabled the chiller noise level is reduced decreasing the maximum speed allowed for fans. Following table reports how much maximum speed is decreased for the different unit types.

| Unit noise class | Normal maximum fan speed [rpm] | Silent mode maximum fan speed [rpm] |
|------------------|-----------------------------------|-------------------------------------|
| Standard | 900 | 700 |
| Low | 900 | 700 |
| Reduced | 700 | 500 |



All data reported in the table, will be respected only if the chiller is operating within its operating limits.

The Fan Silent Mode function can be enabled only for units equipped with VFD fans.

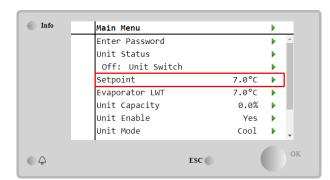
4.1.3 Network On/Off

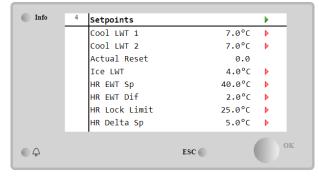
Chiller On/Off can be managed also with serial protocol, if the unit controller is equipped with one or more communication modules (BACNet, Modbus or LON). In order to control the unit over the network, follow below instructions:

- 1. Q0 selector = Local (refer to 4.1)
- 2. Unit Enable = Enable (refer to 4.1.1)
- 3. Control Source = Network (refer to 4.5)
- 4. Close the contact Local/Network Switch (refer to 4.5), when required!

4.2 Water Setpoints

Purpose of this unit is to cool or to heat (in case of heat pump) the water temperature, to the setpoint value defined by the user and displayed in the main page:





The unit can work with a primary or a secondary setpoint, that can be managed as indicated below:

- 1. Keypad selection + Double Setpoint digital contact
- 2. Keypad selection + Scheduler Configuration
- 3. Network
- 4. Setpoin Reset function

As first step the primary and secondary setpoints need to be defined. From main menu, with user password, press on **Setpoint.**

| Parameter | Range | Description |
|--------------|---------------------------|---|
| Cool LWT 1 | Ranges of the Cool, Heat, | Primary cooling setpoint. |
| Cool LWT 2 | Ice setpoint are reported | Secondary cooling setpoint. |
| Actual Reset | in the IOM of every | This item is visible only when the Setpoint Reset function is enabled and |
| | specific unit. | it shows the actual reset applied to the basic setpoint |
| Heat LWT 1 | | Primary heating setpoint. |
| Heat LWT 2 | | Secondary heating setpoint. |
| Ice LWT | | Setpoint for Ice mode. |

The change between primary and secondary setpoint can be performed using the **Double setpoint** contact, always available in the user terminal box, or through the **Scheduler** function.

Double setpoint contact works as below:

- Contact opened, the primary setpoint is selected
- Contact closed, the secondary setpoint is selected

In order to change between primary and secondary setpoint with the Scheduler, refer to the section 4.1.2.



When the scheduler function is enabled, the Double setpoint contact is ignored



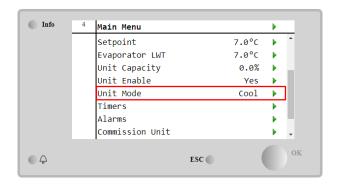
When the operating mode Cool/Ice w/Glycol is selected, the Double Setpoint contact will be used to switch between the Cool and Ice mode, producing no change on the active setpoint

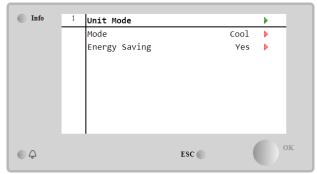
To modify the active setpoint through network connection, refer to Network control section 4.5.

The active setpoint can further modified using the Setpoint Reset function as explained in the section 4.10.2.

4.3 Unit Mode

The **Unit Mode** is used to define if the chiller is working to produce chilled or heated water. Current mode is reported in the main page to the item **Unit Mode**.





Depending on the unit type, different operating modes can be selected entering, with maintenance password, in the **Unit Mode** menu. In the table below are listed and explained all modes.

| Parameter | Range | Description | Unit Range |
|------------------|-----------------------|---|-------------|
| Mode | Cool | Set if chilled water temperature up to 4°C is required. No glycol is generally needed in the water circuit, unless ambient temperature may reach low values. | A/C and W/C |
| | Cool w/Glycol | Set if chilled water temperature below 4°C is required. This operation requires proper glycol/water mixture in the evaporator water circuit. | A/C and W/C |
| | Cool/Ice w/Glycol | Set in case a dual cool/ice mode is required. The switch between the two modes is performed using the contact physical Double Setpoint. | A/C and W/C |
| | | Double Setpoint opened: the chiller will work in cooling mode with the Cool LWT being as the Active Setpoint. Double Setpoint closed: The chiller will work in Ice mode with the Ice LWT as the | |
| | Ice w/Glycol | Active Setpoint. Set if Ice storage is required. The application requires the compressors to operate at full load until the ice bank is completed, and then to stop for at least 12 hours. In this mode the compressor(s) will not operate at part load, but will work only in on/off mode. | A/C and W/C |
| | | following modes allow to switch the unit between heat mode and one of the previ le (Cool, Cool w/Glycol, Ice) | ious cool |
| | Heat/Cool | Set in case a dual cool/heat mode is required. This setting implies an operation with double functioning which is activated through the Cool/Heat switch on the electric box | W/C |
| | | Switch COOL: The chiller will work in cooling mode with the Cool LWT as the Active Setpoint. Switch HEAT: The chiller will work in heat pump mode with the Heat LWT as the | |
| | | Active Setpoint. | |
| | Heat/Cool w/Glycol | Set in case a dual cool/heat mode is required. This setting implies an operation with double functioning which is activated through the Cool/Heat switch on the electric box | W/C |
| | | Switch COOL: The chiller will work in cooling mode with the Cool LWT as the Active Setpoint. Switch HEAT: The chiller will work in heat pump mode with the Heat LWT as the | |
| | | Active Setpoint | |
| | Heat/Ice w/Glycol | Set in case a dual Ice/Heat mode is required. This setting implies an operation with double functioning which is activated through the Cool/Heat switch on the electric box | W/C |
| | | Switch ICE: The chiller will work in cooling mode with the Ice LWT as the Active Setpoint. Switch HEAT: The chiller will work in heat pump mode with the Heat LWT as the Active Setpoint. | |
| | Pursuit | Set in case of double water control cool and contemporary heat. Evaporator leaving water temperature follows the Cool LWT setpoint. Condenser leaving water temperature follows the Heat LWT setpoint. | W/C |
| | Test | Enables the Manual Control of the unit. The manual test feature helps in debugging and checking the operational status of actuators. This feature is accessible only with the maintenance password in the main menu. To activate the test feature is required to disable the Unit from the Q0 switch and change the available mode to Test. | A/C and W/C |
| Energy Saving | No, Yes | Disable/Enable of the energy saving function | |

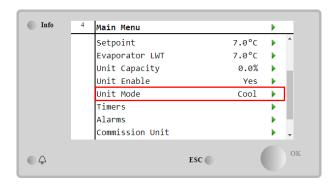
Like the On/Off and setpoint control, also the unit mode can be modified from network. Refer to Network control section 4.5 for more details.

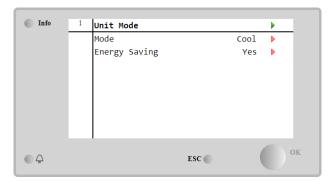
4.3.1 Energy Saving mode

Some unit types provide the possibility to enable an energy saving function, that reduces the power consumption deactivating the compressors crankcase heater, when the chiller is Disabled.

This mode implies that the time needed to start the compressors, after an Off period, could be delayed until a maximum of 90 minutes.

For time critical application, the energy saving function can be disabled by the user to ensure the compressor start within 1 minute from unit On command.





4.4 Unit Status

Unit controller provides in the main page some information about chiller status. All chiller states are listed and explained below:

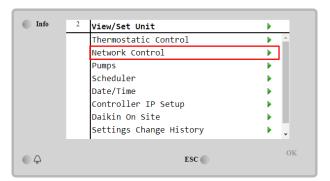
| Parameter | Overall status | Specific status | Description |
|-------------|----------------|-------------------|---|
| Unit Status | Auto: | | Unit is in Auto control. The pump is running and at least one |
| | | | compressor is running. |
| | | Wait For Load | Unit is in standby because the thermostatic control satisfies the |
| | | | active setpoint. |
| | | Water Recirc | Water pump is running in order to equalize the water temperature in |
| | | | the evaporator. |
| | | Wait For Flow | Unit pump is running but the flow signal still indicates a lack of flow |
| | | | through the evaporator. |
| | | Max Pulldown | Unit thermostatic control is limiting the unit capacity as the water |
| | | | temperature is dropping too quickly. |
| | | Capacity Limit | Demand limit has been hit. Unit capacity will not further increase. |
| | | Current Limit | Maximum current has been hit. Unit capacity will not further increase. |
| | | Silent Mode | Unit is running and Silent Mode is enabled |
| | Off: | Master Disable | Unit is disabled by the Master Slave function |
| | | Ice Mode Timer | This status can be shown only if the unit can work in Ice Mode. The |
| | | | unit is off because the Ice setpoint has been satisfied. Unit will remain |
| | | | off until the Ice Timer has expired. |
| | | OAT Lockout | The unit cannot run because the Oustide Air Temperature is below |
| | | | the limit foreseen for the condenser temperature control system |
| | | | installed in this Unit. If the Unit has to run anyway, check with your |
| | | | local maintenance how to proceed. |
| | | Circuits Disabled | No circuit is available to run. All circuits can be disabled by their |
| | | | individual enable switch or can be disabled by a component safety |
| | | | condition active or can be disabled by keypad or can be all in alarms. |
| | | | Check the individual circuit status for further details. |
| | | Unit Alarm | A unit alarm is active. Check the alarm list to see what is the active |
| | | | alarm inhibiting the unit to start and check if the alarm can be cleared. |
| | | | Refer to section 5. before proceeding. |
| | | Keypad Disable | The Unit has been disabled by keypad. Check with your local |
| | | | maintenance if it can be enabled. |
| | | Network Disabled | Unit is disabled by Network. |
| | | Unit Switch | The Q0 selector is set to 0 or the or the Remote On/Off contact is |
| | | | opened. |

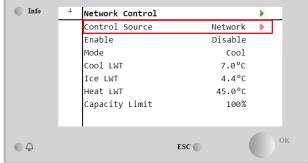
| | Test | Unit mode set to Test. This mode is activated to check operability of |
|----------|-------------------|---|
| | | onboard actuators and sensors. Check with the local maintenance if |
| | | the Mode can be reverted to the one compatible with unit application |
| | | (View/Set Unit – Set-Up – Available Modes). |
| | Scheduler Disable | Unit is disabled by Scheduler programming |
| Pumpdown | | Unit is performing the pumpdown procedure and d it will stop within |
| · | | few minutes |

4.5 Network Control

When the unit controller is equipped with one or more communication modules the **Network Control** feature can be enabled, which gives the possibility to control the unit via serial protocol (Modbus, BACNet or LON). To allow unit's control from network, follow below instructions:

- Close the physical contact "Local/Network Switch". Refer to unit electrical wiring diagram, Field Wiring Connection page, to find the references about this contact.
- Go to Main Page → View/Set Unit → Network Control Set Controls Source = Network





Network Control menu returns all main values received from serial protocol.

| Parameter | Range | Description |
|----------------------|---------|---|
| Control Source Local | | Network control disabled |
| | Network | Network control enabled |
| Enable | - | On/Off command from network |
| Mode | - | Operating mode from network |
| Cool LWT | - | Cooling water temperature setpoint from network |
| Ice LWT | - | Ice water temperature setpoint from network |
| Heat LWT | - | Heating water temperature setpoint from network |
| Capacity Limit | - | Capacity limitation from network |

Refer to communication protocol documentation for specific registers addresses and the related read/write access level.

4.6 Thermostatic Control

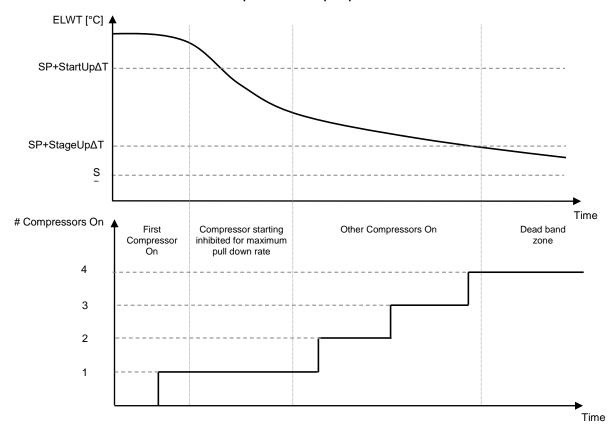
Thermostatic control settings, allows to set up the response to temperature variations. Default settings are valid for most application, however plant specific conditions may require adjustments in order to have a smooth control or a quicker response of the unit.

The control will start the first compressor if the controlled temperature is higher (Cool Mode) or lower (Heat Mode) than the active setpoint of at least a Start Up DT value, whereas other compressors are started, step by step, if the controlled temperature is higher (Cool Mode) or lower (Heat Mode) than the active setpoint (AS) of at least a Stage Up DT (SU) value. Compressors stop if performed following same procedure looking to the parameters Stage Down DT and Shut Down DT.

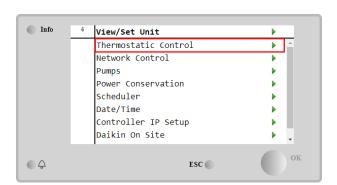
| | Cool Mode | Heat Mode |
|-------------------------|---|---|
| First compressor start | Controlled Temperature > Setpoint + Start Up DT | Controlled Temperature < Setpoint - Start Up DT |
| Other compressors start | Controlled Temperature > Setpoint + Stage Up DT | Controlled Temperature < Setpoint - Stage Up DT |
| Last compressor stop | Controlled Temperature < Setpoint - Shut Dn DT | Controlled Temperature > Setpoint - Shut Dn DT |
| Other compressors stop | Controlled Temperature < Setpoint - Stage Dn DT | Controlled Temperature > Setpoint - Stage Dn DT |

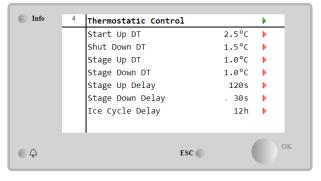
A qualitative example of compressors start-up sequence in cool mode operation is shown in the graph below.

Compressors start-up sequence - Cool mode



Thermostatic control settings are accessible from Main Page -> Thermostatic Control





EWAT_B

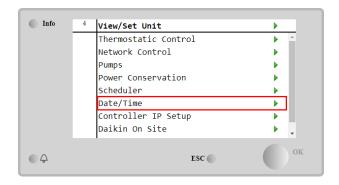
| Parameter | Range | Description |
|------------------|-------|---|
| Start Up DT | | Delta temperature respect the active setpoint to start the unit |
| | | (startup of first compressor) |
| Shut Down DT | | Delta temperature respect the active setpoint to stop the unit |
| | | (shutdown of latest compressor) |
| Stage Up DT | | Delta temperature respect the active setpoint to start a compressor |
| Stage Down DT | | Delta temperature respect the active setpoint to stop a compressor |
| Stage Up Delay | | Minimum time between the compressors startup |
| Stage Down Delay | | Minimum time between the compressors shutdown |
| Ice Cycle Delay | | Unit standby period during Ice mode operation |

4.7 Date/Time

The unit controller is able to take stored the actual date and time, that are used for:

- Cycling of standby chiller with Master Slave configuration 2.
- Alarms Log

Date and time can be modified going in View/Set Unit → Date/Time





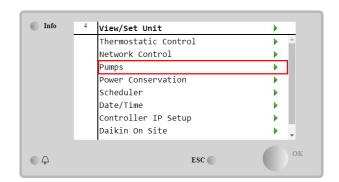
| Parameter | Range | Description |
|-----------------------|--------------------------------------|---|
| Time | | Actual date. Press to modify. Format is hh:mm:ss |
| Date | | Actual time. Press to modify. Format is mm/dd/yy |
| Day | | Returns the day of the week. |
| UTC Difference | | Coordinated universal time. |
| Daylight Saving Time: | | |
| Enable | No, Yes | It is used to enable/disable the automatic switch of the Daylight |
| | | Saving Time |
| Start Month | NA, JanDec | DayLight Saving time start month |
| Start Week | 1 st 5 th week | DayLight Saving time start week |
| End Month | NA, Jan…Dec | DayLight Saving time end month |
| End Week | 1 st 5 th week | DayLight Saving time end week |

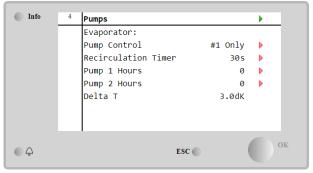


Remember to check periodically the controller battery in order to maintain updated date and time even when there is no electrical power. Refer to controller maintenance section

4.8 Pumps

The UC can manage one or two water pumps for both evaporator and, for W/C units, condenser. Number of pumps and their priority can be set from **Main Page > View/Set Unit > Pumps**.





| Parameter | Range | Description |
|---------------|------------|--|
| Pump Control | #1 Only | Set to this in case of single pump or twin pump with only #1 operational (f.e. in case |
| | | of maintenance on #2) |
| | #2 Only | Set to this in case of twin pump with only #2 operational (f.e. in case of maintenance |
| | | on #1) |
| | Auto | Set for automatic pump start management. At each chiller start, the pump with the |
| | | least number of hours will be |
| | #1 Primary | Set to this in case of twin pump with #1 running and #2 as a backup |
| | #2 Primary | Set to this in case of twin pump with #2 running and #1 as a backup |
| | | |
| Recirculation | | Minimum time required within flow switch has to in order to allow unit startup |
| Timer | | |
| Pump 1 Hours | | Pump 1 running hours |
| Pump 2 Hours | | Pump 2 running hours |

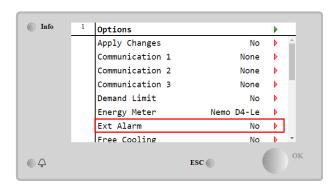
4.9 External Alarm

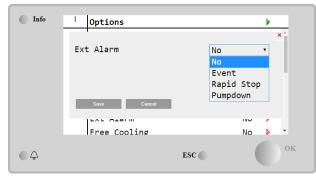
The External Alarm is a digital contact that can be used to communicate to the UC an abnormal condition, coming from an external device connected to the unit. This contact is located in the customer terminal box and depending on the configuration can causes a simple event in the alarm log or also the unit stop. The alarm logic associated to the contact is the following:

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| Contact state | Alarm State | Note |
|---------------|-------------|---|
| Opened | Alarm | The alarm is generated if the contact remains opened for at least 5 seconds |
| Closed | No Alarm | The alarm is reset just the contact is closed |

The configuration is performed from the Commissioning → Configuration → Options menu





| Parameter | Range | Description |
|-----------|------------|---|
| Ext Alarm | Event | Event configuration generates an alarm in the controller but takes the unit running |
| | Rapid Stop | Rapid Stop configuration generates an alarm in the controller and performs a rapid stop of the unit |
| | Pumpdown | Pumpdown configuration generates an alarm in the controller and performs a pumpdown procedure to stop the unit. |

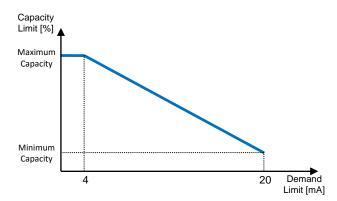
4.10 Power Conservation

In this chapters will be explained the functions used to reduce the unit power consumption:

- 1. Demand Limit
- 2. Setpoint Reset

4.10.1 Demand Limit

The "Demand limit" function allows the unit to be limited to a specified maximum load. Capacity limit level is regulated using an external 4-20 mA signal with a linear relationship shown in the picture below. A signal of 4 mA indicates the maximum capacity available whereas a signal of 20 mA indicates the minimum capacity available. In order to enable this option, go to **Main Menu Commission Unit Configuration Options** and set the **Demand Limit** parameter to Yes.



Graph 1 Demand Limit[mA] vs Capacity Limit[%]

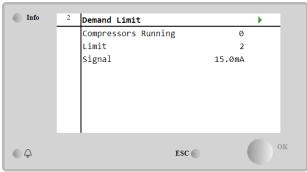
It is worth pointing out that it is not possible to shut down the unit using the demand limit function, but only to unload it to its minimum capacity.

Note that this function does a real capacity limitation only if the unit is equipped with Screw compressors. In case of Scroll compressors, the demand limit operates a discretization of the overall unit capacity according to the actual number of compressors, and, depending on the external signal value, it enables only a subset of the total number of compressors, as shown in table below:

| Number of Compressor | Demand Limit Signal [mA] | Maximum number of compressors On |
|----------------------|--------------------------|----------------------------------|
| 4 | 4 < < 8 | 4 |
| | 8 < < 12 | 3 |
| | 12 < < 16 | 2 |
| | 16 < < 20 | 1 |

| | 4 < < 7.2 | 5 |
|---|---------------|---|
| | 7.2 < < 10.4 | 4 |
| 5 | 10.4 < < 13.6 | 3 |
| | 13.6 < < 16.8 | 2 |
| | 16.8 < < 20.0 | 1 |
| | 4 < < 6.7 | 6 |
| | 6.7 < < 9.3 | 5 |
| 6 | 9.3 < < 12 | 4 |
| 0 | 12 < < 14.7 | 3 |
| | 14.7 < < 17.3 | 2 |
| | 17.3 < < 20 | 1 |

All info about this function are reported in the Main Menu → Commission Unit → Configuration → Options → Demand Limit page.

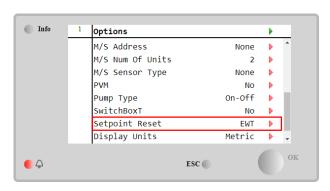


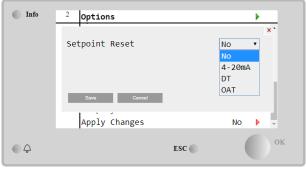
4.10.2 Setpoint Reset

The "Setpoint Reset" function is able to override the chilled water temperature active setpoint when certain circumstances occur. The aim of this function is to reduce the unit energy consumption whilst maintaining the same comfort level. To this purpose, three different control strategies are available:

- Setpoint Reset by Outside Air Temperature (OAT)
- Setpoint Reset by an external signal (4-20mA)
- Setpoint Reset by Evaporator ΔT (EWT)

In order to set the desired setpoint-reset strategy, go to Main Menu → Commission Unit → Configuration → Options and modify the Setpoint Reset parameter, according to the following table:





| Parameter | Range | Description |
|-----------|--------|---|
| LWT Reset | No | Setpoint reset not enabled |
| | 4-20mA | Setpoint reset enabled by an external signal between 4 and 20mA |
| | DT | Setpoint reset enabled by Evaporator Water Temperature |
| | OAT | Setpoint reset enabled by Outside Air Temperature |

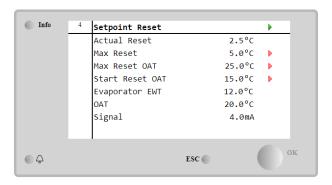
Each strategy needs to be configured (although a default configuration is available) and its parameters can be set navigating to Main Menu → View/Set Unit → Power Conservation → Setpoint Reset.

Note that the parameters corresponding to a specific strategy will be available only once the Setpoint Reset has been set to a specific value and the UC has been restarted.

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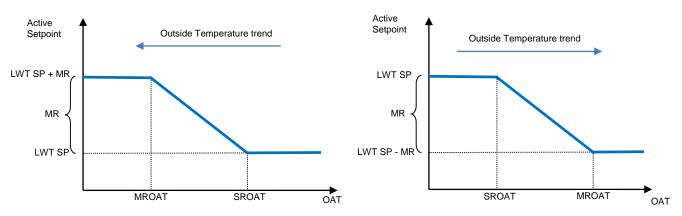
4.10.2.1 Setpoint Reset by OAT (A/C units only)

When the **OAT** is selected as **Setpoint Reset** option, the LWT active setpoint(AS) is calculated applying a correction to the basic setpoint that depends on the ambient temperature (OAT) and on the current Unit Mode (Heating mode or Cooling mode). Several parameters can be configured, and they are accessible from the **Setpoint Reset** menu, as shown below:



| Parameter | Default | Range | Description |
|------------------------|---------|---------------|---|
| Actual Reset | | | Actual Reset shows which is the correction that will applied to the base setpoint |
| Max Reset (MR) | 5.0°C | 0.0°C÷10.0°C | Max Reset setpoint. It represents the maximum temperature variation that the selection of the OAT option can cause on the LWT. |
| Max Reset OAT (MROAT) | 15.5°C | 10.0°C÷29.4°C | It represents the "threshold temperature" that correspond to the maximum setpoint variation. |
| Start Reset OAT(SROAT) | 23.8°C | 10.0°C÷29.4°C | It represents the "threshold temperature" of the OAT to activate the LWT setpoint reset, i.e. the LWT setpoint is overwritten only if the OAT reaches/overpasses the SROAT. |
| Delta T | | | Is the actual evaporator delta temperature. Entering – Leaving water temperature |
| OAT | | | Actual outside ambient temperature |
| Signal | | | Actual input current read on the terminals Setpoint Reset |

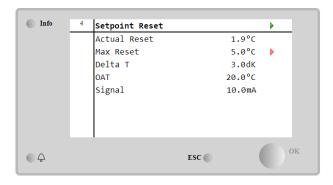
Provided the unit is set in Cooling mode (Heating mode), the more the ambient temperature drops below (goes beyond) the SROAT, the more the LWT active setpoint (AS) is increased(decreased), until the OAT reaches the MROAT limit. When the OAT overpasses the MROAT, the active setpoint does not increase(decrease) anymore, and it remains stable to its maximum(minimum) value, i.e. AS = LWT + MR(-MR).



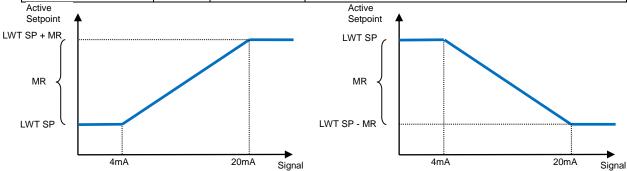
Graph 2 Outside Ambient Temperature vs Active Setpoint - Cooling mode(left)/ Heating mode(right)

4.10.2.2 Setpoint Reset by External 4-20Ma signal

When the **4-20mA** is selected as **Setpoint Reset** option, the LWT active setpoint(AS) is calculated applying a correction based on an external 4-20mA signal: 4 mA corresponds to 0°C correction, i.e. AS = LWT setpoint, whereas 20 mA corresponds to a correction of the Max Reset (MR) quantity, i.e. AS = LWT setpoint + MR(-MR) as shown in the following table:



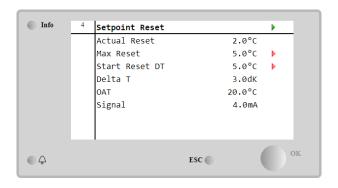
| Parameter | Default | Range | Description |
|----------------|---------|----------------|---|
| Actual Reset | | | Actual Reset shows which is the correction that will applied to the base setpoint |
| Max Reset (MR) | 5.0°C | 0.0°C ÷ 10.0°C | Max Reset setpoint. It represents the maximum temperature variation that the selection of the 4-20mA option can cause on the LWT. |
| Delta T | | | Is the actual evaporator delta temperature. Entering – Leaving water temperature |
| OAT | | | Actual outside ambient temperature |
| Signal | | | Actual input current read on the terminals Setpoint Reset |

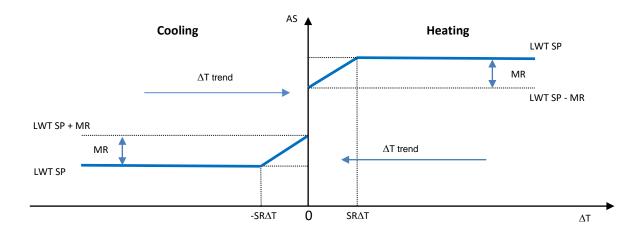


Graph 3 External signal 4-20mA vs Active Setpoint - Cooling mode(left)/ Heating mode(right)

4.10.2.3 Setpoint Reset by DT

When the **DT** is selected as **Setpoint Reset** option, the LWT active setpoint(AS) is calculated applying a correction based on the temperature difference ΔT between the leaving water temperature(LWT) and the evaporator entering(returning) water temperature (EWT). When the $|\Delta T|$ becomes smaller than the Start Reset ΔT setpoint(SR ΔT), the LWT active setpoint is proportionally increased (if Cooling mode set) or decreased (if Heating mode is set) of a maximum value equal to the Max Reset(MR) parameter.





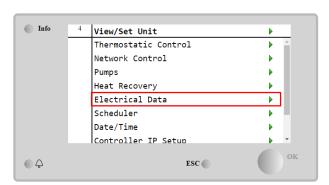
Graph 4 Evap ΔT vs Active Setpoint - Cooling mode(left)/ Heating mode(right)

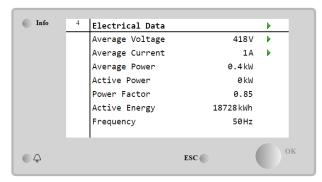
| Parameter | Default | Range | Description |
|-----------------------|---------|----------------|--|
| Max Reset (MR) | 5.0°C | 0.0°C ÷ 10.0°C | Max Reset setpoint. It represents the maximum temperature variation that the selection of the EWT option can cause on the LWT. |
| Max Reset (MR) | 5.0°C | 0.0°C ÷ 10.0°C | Max Reset setpoint. It represents the maximum temperature variation that the selection of the DT option can cause on the LWT. |
| Start Reset DT (SR∆T) | 5.0°C | 0.0°C ÷ 10.0°C | It represents the "threshold temperature" of the DT to activate the LWT setpoint reset, i.e. the LWT setpoint is overwritten only if the DT reaches/overpasses the SRΔT. |
| Delta T | | | Is the actual evaporator delta temperature. Entering – Leaving water temperature |
| OAT | | | Actual outside ambient temperature |
| Signal | | | Actual input current read on the terminals Setpoint Reset |

4.11 Electrical Data

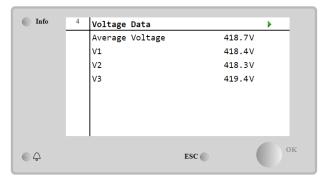
Unit controller returns main electrical values read by the energy meter Nemo D4-L or Nemo D4-Le. All data are collected in the menu **Electrical Data**.

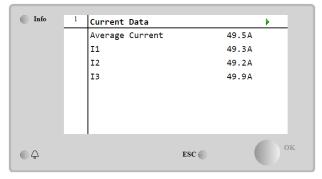
Main Page → View/Set Unit → Electrical Data





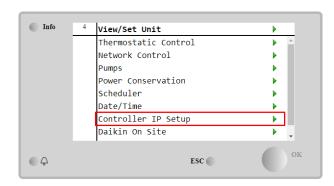
| Parameter | Description |
|-----------------|--|
| Average Voltage | Returns the average of the three chained voltages and links to the Voltage Data page |
| Average Current | Returns the current average and links to the Current Data page |
| Average Power | Returns the average power |
| Active Power | Returns the active power |
| Power Factor | Returns the power factor |
| Active Energy | Returns the active energy |
| Frequency | Returns the active frequency |

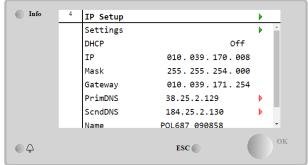




4.12 Controller IP Setup

The Controller IP Setup page is located at the path Main Menu -> View/Set Unit -> Controller IP Setup.



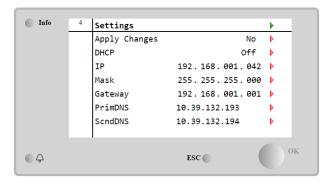


All of the information about current MTIII IP Network settings is reported in this page, as shown in the following table:

| Parameter | Range | Description |
|-----------|-----------------|--|
| DHCP | On | The DHCP option is enabled. |
| | Off | The DHCP option is disabled. |
| IP | XXX.XXX.XXX | The current IP address |
| Mask | xxx.xxx.xxx | The current Subnet Mask address. |
| Gateway | xxx.xxx.xxx.xxx | The current Gateway address. |
| PrimDNS | xxx.xxx.xxx | The current Primary DNS address. |
| ScndDNS | XXX.XXX.XXX.XXX | The current Secondary DNS address. |
| Device | POLxxx_xxxxxx | The Host Name of the MTIII controller. |
| MAC | xx-xx-xx-xx-xx | The MAC address of the MTIII controller. |

In order to modify the MTIII IP Network configuration, do the following operations:

- access the Settings menu
- · set the DHCP option to Off
- modify the IP, Mask, Gateway, PrimDNS and ScndDNS addresses, if needed, taking care of the current network settings
- set **Apply changes** parameter to **Yes** to save the configuration and restart the MTIII controller.





The default internet configuration is:

| Parameter | Default Value |
|-----------|---------------|
| IP | 192.168.1.42 |
| Mask | 255.255.255.0 |

| Gateway | 192.168.1.1 |
|---------|-------------|
| PrimDNS | 0.0.0.0 |
| ScndDNS | 0.0.0.0 |

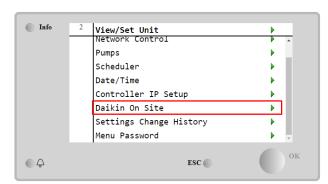
Note that if the DHCP is set to On and the MTIII internet configurations shows the following parameter values

| Parameter | Value |
|-----------|-----------------|
| IP | 169.254.252.246 |
| Mask | 255.255.0.0 |
| Gateway | 0.0.0.0 |
| PrimDNS | 0.0.0.0 |
| ScndDNS | 0.0.0.0 |

then an internet connection problem has occurred (probably due to a physical problem, like the Ethernet cable breaking).

4.13 Daikin On Site

The Daikin on Site(DoS) page can be accessed navigating through Main Menu → View/Set Unit → Daikin On Site.





In order to use the DoS utility, the customer has to communicate the **Serial Number** to Daikin company and subscribe to the DoS service. Then, from this page, it is possible to:

- Start/Stop the DoS connectivity
- Check the connection status to DoS service
- Enable/Disable the remote update option

according to the parameters shown into the table below.

| Parameter | Range | Description |
|---------------|-----------|--|
| Comm Start | Off | Stop the connection to DoS |
| | Start | Start the connection to DoS |
| Comm State | - | Connection to DoS is off |
| | IPErr | Connection to DoS cannot be established |
| | Connected | Connection to DoS is established and working |
| Remote Update | Enable | Enable the Remote update option |
| Remote opuate | Disable | Disable the Remote update option |

Among all the services provided by DoS, the **Remote Update** option allows to remotely update the software currently running on the PLC controller, avoiding an in-situ intervention of maintenance personnel. To this purpose, just set the Remote Update parameter to **Enable**. Otherwise, keep the parameter set to **Disable**.

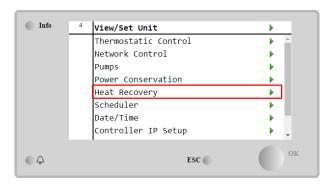
In the unlikely event of PLC replacement, the DoS connectivity can be switched from the old PLC to the new one just communicating the current **Activation Key** to Daikin company.

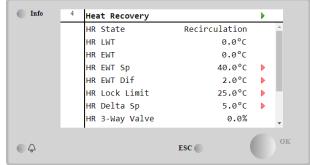
4.14 Heat Recovery

The unit controller can handle a total or partial heat recovery option.

The heat recovery is enabled through the **Q8** switch installed in the electrical panel.

Some settings need to be properly set in order to match the specific plant requirements, going in Main Page -> View/Set Unit -> Heat Recovery





| Parameter | Range | Description |
|----------------|-------|--|
| HR State | Off | Heat recovery is disabled |
| | | Heat recovery pump is running, but chiller fan is not regulating the heat recovery water temperature |
| | - | Heat recovery pump is running and chiller fans are regulating the heat recovery water temperature |
| HR LWT | | Heat recovery leaving water temperature |
| HR EWT | | Heat recovery entering water temperature |
| HR EWT Sp | | Heat recovery entering water temperature setpoint value |
| HR EWT Dif | | Heat recovery |
| HR Lock Limit | | |
| HR Delta Sp | | |
| HR 3-Way Valve | | Heat recovery 3-way valve opening percentage |
| HR Pumps | | Heat recovery pump state |
| HR Pump Hours | | Heat recovery pump running hours |
| HR C1 Enable | | Heat recovery enable on circuit 1 |
| HR C2 Enable | | Heat recovery enable on circuit 2 |

5 ALARMS AND TROUBLESHOOTING

The UC protects the unit and the components from operating in abnormal conditions. Protections can be divided in preventions and alarms. Alarms can then be divided in pump-down and rapid stop alarms. Pump-down alarms are activated when the system or sub-system can perform a normal shutdown in spite of the abnormal running conditions. Rapid stop alarms are activated when the abnormal running conditions require an immediate stop of the whole system or sub-system to prevent potential damages.

The UC displays the active alarms in a dedicated page and keep an history of the last 50 entries divided between alarms and acknowledges occurred. Time and date for each alarm event and of each alarm acknowledge are stored.

The UC also stores alarm snapshot of each alarm occurred. Each item contains a snapshot of the running conditions right before the alarm has occurred. Different sets of snapshots are programmed corresponding to unit alarms and circuit alarms holding different information to help the failure diagnosis.

In the following sections it will also be indicated how each alarm can be cleared between local HMI, Network (by any of the high level interfaces Modbus, Bacnet or Lon) or if the specific alarm will clear automatically.

5.1 Unit Alerts

All events reported in this section does not produce a unit stop, but only a visual information and an item in the alarm log

5.1.1 BadLWTReset - Bad Leaving Water Temperature Reset Input

This alarm is generated when the Setpoint Reset option has been enabled and the input to the controller is out of the admitted range.

| Symptom | Cause | Solution |
|--|---|--|
| Unit status is Run. | LWT reset input signal is out of range. | Check for values of input signal to the |
| Bell icon is moving on controller's display. | For this warning out of range is considered | unit controller. It has to be in the allowed |
| LWT Reset function cannot be used. | to be a signal less than 3mA or more than | mA range. |
| String in the alarm list: | 21mA. | _ |
| BadLWTReset | | Check for electrical shielding of wirings. |
| String in the alarm log: | | Chican for checking an arming of thininger |
| ± BadLWTReset | | Check for right value of the unit's |
| String in the alarm snapshot | | |
| BadLWTReset | | controller output in case input signal is |
| | | into allowed range. |
| Reset | | |
| Local HMI | | |
| Network | | |
| Auto | | |

5.1.2 EnergyMeterComm - Energy Meter Communication Fail

This alarm is generated in case of communication problems with the energy meter.

| Symptom | Cause | Solution |
|--|--|--|
| Bell icon is moving on controller's display. String in the alarm list: EnergyMeterComm | Module has no power supply | Refer to the datasheet of the specific component to see if it is correctly powered |
| String in the alarm log: ± EnergyMtrComm String in the alarm property | Wrong cabling with the Unit Controller | Check if the polarity of the connections is respected. |
| String in the alarm snapshot EnergyMtrComm | Modbus parameters not properly set | Referring to the datasheet of the specific component to see if the modbus parameters are set correctly: Address = 20 Baud Rate =19200 kBs Parity = None Stop bits =1 |
| | Module is broken | Check if the display shows something and the power supply is present. |
| Reset | | |
| Local HMI Network Auto | □ □ | |

5.1.3 EvapPump1Fault - Evaporator Pump #1 Failure

This alarm is generated if the pump is started but the flow switch is not able to close within the recirculate time. This can be a temporary condition or may be due to a broken flowswitch, the activation of circuit breakers, fuses or to a pump breakdown.

| Symptom | Cause | Solution |
|--|-------------------------------|---|
| Unit could be ON. | Pump #1 may not be operating. | Check for problem in electrical wiring of |
| Bell icon is moving on controller's display. | | the pump #1. |
| Backup pump is used or stop of all circuits | | Check that electrical breaker of pump #1 |
| in case of pump #2 failure. | | is tripped. |
| String in the alarm list: | | If fuses are used to protect the pump, |
| EvapPump1Fault | | check the integrity of fuses. |

| String in the alarm log: | | Check for problem in wiring connection |
|------------------------------|--------------------------------------|---|
| ± EvapPump1Fault | | between pump starter and unit controller. |
| String in the alarm snapshot | | Check the water pump filter and the water |
| EvapPump1Fault | | circuit for obstructions. |
| | Flow Switch doesn't operate properly | Check flow switch connection and |
| | | calibration. |
| Reset | | |
| Local HMI | ✓ | |
| Network | | |
| Auto | | |

5.1.4 EvapPump2Fault - Evaporator Pump #2 Failure

This alarm is generated if the pump is started but the flow switch is not able to close within the recirculate time. This can be a temporary condition or may be due to a broken flowswitch, the activation of circuit breakers, fuses or to a pump breakdown.

| Symptom | Cause | Solution |
|--|--------------------------------------|---|
| Unit could be ON. | Pump #2 may not be operating. | Check for problem in electrical wiring of |
| Bell icon is moving on controller's display. | | the pump #2. |
| Backup pump is used or stop of all circuits | | |
| in case of pump #1 failure. | | Check that electrical breaker of pump #2 |
| String in the alarm list: | | is tripped. |
| EvapPump2Fault | | If fuses are used to protect the pump, |
| String in the alarm log: | | check the integrity of fuses. |
| ± EvapPump2Fault | | Check for problem in wiring connection |
| String in the alarm snapshot | | between pump starter and unit controller. |
| EvapPump2Fault | | Check the water pump filter and the |
| | | water circuit for obstructions. |
| | Flow Switch doesn't operate properly | Check flow switch connection and |
| | | calibration. |
| Reset | | |
| Local HMI | ☑ | |
| Network | | |
| Auto - Reset | | |

5.1.5 External Event - External Event

This alarm indicates that a device, whose operation is linked with this machine, is reporting a problem on the dedicated input.

| Symptom | Cause | Solution |
|--|---|---|
| Unit status is Run. Bell icon is moving on controller's display. String in the alarm list: External Event String in the alarm log: ±ExternalEvent String in the alarm snapshot ExternalEvent | There is an external event that has caused the opening, for at least 5 seconds, of the digital input on the controller board. | Check for reasons of external event and if it can be a potential problem for a correct chiller operation. |
| Reset | | |
| Local HMI Network Auto | Q | |

5.1.6 HeatRec EntWTempSen - Heat Recovery Entering Water Temperature sensor fault (A/C units only)

This alarm is generated any time that the input resistance is out of an acceptable range.

| Symptom | Cause | Solution |
|--|--|--|
| Heat Recovery is Off | Sensor is broken. | Check for sensor integrity. |
| Bell icon is moving on controller's display. | | according table and allowed kOhm (kΩ) |
| String in the alarm list: | | range. |
| HeatRec EntWTempSen String in the alarm log: | 1 | Check correct sensors operation |
| ± HeatRec EntWTempSen | Sensor is shorted. | Check if sensor is shorted with a resistance |
| String in the alarm snapshot | | measurement. |
| HeatRec EntWTempSen | Sensor is not properly connected (open). | Check for absence of water or humidity on |
| | | electrical contacts. |
| | | Check for correct plug-in of the electrical |
| | | connectors. |
| | | Check for correct sensors wiring also |
| | | according electrical scheme. |
| Reset | | |

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| Local HMI | |
|-----------|--|
| Network | |
| Auto | |

5.1.7 HeatRec LvgWTempSen - Heat Recovery Leaving Water Temperature sensor fault (A/C units only)

This alarm is generated any time that the input resistance is out of an acceptable range.

| Symptom | Cause | Solution |
|--|--|--|
| Heat Recovery is Off | Sensor is broken. | Check for sensor integrity. |
| Bell icon is moving on controller's display. | | according table and allowed kOhm (k Ω) |
| String in the alarm list: | | range. |
| HeatRec LvgWTempSen String in the alarm log: | | Check correct sensors operation |
| ± HeatRec LvgWTempSen | Sensor is shorted. | Check if sensor is shorted with a resistance |
| String in the alarm snapshot | | measurement. |
| HeatRec LvgWTempSen | Sensor is not properly connected (open). | Check for absence of water or humidity on |
| | | electrical contacts. |
| | | Check for correct plug-in of the electrical |
| | | connectors. |
| | | Check for correct sensors wiring also |
| _ | | according electrical scheme. |
| Reset | | |
| Local HMI | \square | |
| Network | | |
| Auto | ✓ | |

5.1.8 HeatRec FreezeAlm - Heat Recovery Water Freeze Protect alarm (A/C units only)

This alarm is generated to indicate that the heat recovery water temperature (entering or leaving) has dropped below a safety limit. Control tries to protect the heat exchanger starting the pump and letting the water circulate.

| Symptom | Cause | Solution |
|--|--|--|
| Unit status is Off. | Water flow too low. | Increase the water flow. |
| All circuits are stopped immediately. | | |
| Bell icon is moving on controller's display. | Inlet temperature to the heat recovery is | Increase the inlet water temperature. |
| String in the alarm list: HeatRec FreezeAlm | too low. | |
| String in the alarm log: | Sensors readings (entering or leaving) are not properly calibrated | Check the water temperatures with a proper instrument and adjust the offsets |
| + HeatRec FreezeAlm | Thot properly calibrated | proper instrument and adjust the onsets |
| String in the alarm snapshot | | |
| HeatRec FreezeAlm | | |
| Reset | | |
| Local HMI | V | |
| Network | | |
| Auto | | |

5.1.9 Option1BoardComm - Optional board 1 communication fail (A/C units only)

This alarm is generated in case of communication problems with the AC module.

| Symptom | Cause | Solution |
|---|------------------------------------|---|
| Unit status is Off. | Module has no power supply | Check the power supply from the |
| All circuits are stopped immediately. | | connector on the side of the module. |
| Bell icon is moving on controller's display. | | Check if LEDs are both green. |
| String in the alarm list: Option1BoardComm String in the alarm log: | | Check if the connector on the side is tightly inserted in the module |
| ± Option1BoardComm String in the alarm snapshot | Module address is not properly set | Check if module's address is correct referring to the wiring diagram. |
| Option1BoardComm | Module is broken | Check if LED are on and both green. If |
| | | BSP LED is solid red replace the module |
| | | Check if power supply is ok but LEDs are |
| | | both off. In this case replace the module |
| Reset | | |
| Local HMI | | |
| Network | | |
| Auto | \checkmark | |

5.1.10 Option2BoardComm - Optional board 2 communication fail

This alarm is generated in case of communication problems with the AC module.

| Symptom | Cause | Solution |
|--|----------------------------|---|
| Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: | Module has no power supply | Check the power supply from the connector on the side of the module. Check if LEDs are both green. |
| Option2BoardComm | | Check if the connector on the side is tightly inserted in the module |

| String in the alarm log: ± Option2BoardComm | Module address is not properly set | Check if module's address is correct referring to the wiring diagram. |
|--|------------------------------------|--|
| String in the alarm snapshot Option2BoardComm | Module is broken | Check if LED are on and both green. If BSP LED is solid red replace the module |
| | | Check if power supply is ok but LEDs are both off. In this case replace the module |
| Reset | | |
| Local HMI | | |
| Network | | |
| Auto | <u> </u> | |

5.2 Unit Pumpdown Alarms

All alarms reported in this section produce a unit stop performed following normal pumpdown procedure.

5.2.1 UnitOff EvpEntWTempSen - Evaporator Entering Water Temperature (EWT) sensor fault

This alarm is generated any time the input resistance is out of an acceptable range.

| Symptom | Cause | Solution |
|---|--|--|
| Unit status is Off. | Sensor is broken. | Check for sensor integrity. |
| All circuits are stopped with a normal | | according table and allowed kOhm (kΩ) |
| shutdown procedure. | | range. |
| Bell icon is moving on controller's display. | | Check correct sensors operation |
| String in the alarm list: UnitOff EvpEntWTempSen String in the alarm log: | Sensor is shorted. | Check if sensor is shorted with a resistance measurement. |
| ± UnitOff EvpEntWTempSen String in the alarm snapshot | Sensor is not properly connected (open). | Check for absence of water or humidity on electrical contacts. |
| UnitOff EvpEntWTempSen | | Check for correct plug-in of the electrical connectors. |
| | | Check for correct sensors wiring also |
| | | according electrical scheme. |
| Reset | | |
| Local HMI | | |
| Network | | |
| Auto | | |

5.2.2 UnitOffLvgEntWTempSen - Evaporator Leaving Water Temperature (LWT) sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

| Symptom | Cause | Solution |
|---|--|---|
| Unit status is Off. All circuits are stopped with a normal shutdown procedure. Bell icon is moving on controller's display. | Sensor is broken. | Check for sensor integrity. according table and allowed kOhm $(k\Omega)$ range. Check correct sensors operation |
| String in the alarm list: UnitOffLvgEntWTempSen String in the alarm log: ± UnitOffLvgEntWTempSen String in the alarm snapshot UnitOffEvpLvgWTempSen | Sensor is shorted. Sensor is not properly connected (open). | Check if sensor is shorted with a resistance measurement. Check for absence of water or humidity on electrical contacts. Check for correct plug-in of the electrical connectors. Check for correct sensors wiring also according electrical scheme. |
| Reset | | • |
| Local HMI Network Auto | \(\times \) | |

5.2.3 UnitOffAmbTempSen - Outside Air Temperature sensor fault (A/C units only)

This alarm is generated any time the input resistance is out of an acceptable range.

| Symptom | Cause | Solution |
|---|--|---|
| Unit status is Off. All circuits are stopped with a normal shutdown precedure. Bell icon is moving on controller's display. | Sensor is broken. | $\begin{tabular}{lll} Check for sensor integrity. \\ Check correct sensors operation according table and allowed kOhm (k\Omega) \\ \end{tabular}$ |
| String in the alarm list: UnitOffAmbTempSen String in the alarm log: | Sensor is shorted. | check if sensor is shorted with a resistance measurement. |
| ± UnitOffAmbTempSen String in the alarm snapshot | Sensor is not properly connected (open). | Check for absence of water or humidity on electrical contacts. |

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| UnitOffAmbTempSen | | Check for correct plug-in of the electrical |
|-------------------|----------|--|
| | | connectors. |
| | | Check for correct sensors wiring also according electrical scheme. |
| Reset | | |
| Local HMI | V | |
| Network | | |
| Auto | ☑ | |

5.3 Unit Rapid Stop Alarms

All alarms reported in this section produce an instantaneous stop of the unit.

5.3.1 UnitOffEvapWaterTmpLow - Evaporator Water Temperature Low alarm

This alarm is generated to indicate that the water temperature (entering or leaving) has dropped below a safety limit. Control tries to protect the heat exchanger starting the pump and letting the water circulate.

| Symptom | Cause | Solution |
|--|--|---|
| Unit status is Off. | Water flow too low. | Increase the water flow. |
| All circuits are stopped immediately. | | |
| Bell icon is moving on controller's display. | Inlet temperature to the evaporator is too | Increase the inlet water temperature. |
| String in the alarm list: | low. | |
| UnitOff EvapWaterTmpLow | Flow switch is not working or no water flow. | Check the flow switch and the water pump. |
| String in the alarm log: | | |
| ± UnitOff EvapWaterTmpLow | Sensors readings (entering or leaving) are | Check the water temperatures with a |
| String in the alarm snapshot UnitOff EvapWaterTmpLow | not properly calibrated. | proper instrument and adjust the offsets |
| Official Evapyvater Hipbow | | |
| | Wrong freeze limit setpoint. | The freeze limit has not been changed as |
| | | a function of glycol percentage. |
| | | |
| Reset | | |
| Local HMI | | |
| Network | | |
| Auto | \square | |

5.3.2 UnitOff External Alarm - External alarm

This alarm is generated to indicate that an external device whose operation is linked with this unit operation. This external device could be a pump or an inverter.

| Symptom | Cause | Solution |
|---|---|--|
| Unit status is Off. | There is an external event that has caused | Check causes of the external event or |
| All circuits are switched off with the normal shutdown procedure. | the opening, for at least 5 seconds, of the port on the controller board. | alarm. |
| Bell icon is moving on controller's display. | port on the controller board. | |
| String in the alarm list: | | Check electrical wiring from unit controller |
| UnitOff ExternalAlarm | | to the external equipment in case of any |
| String in the alarm log: | | external events or alarms have been |
| ± UnitOff ExternalAlarm | | occurred. |
| String in the alarm snapshot UnitOff ExternalAlarm | | |
| Reset | | |
| Local HMI | | |
| Network | | |
| Auto | | |

5.3.3 PVM alarm (A/C units only)

This alarm is generated in case of problems with the power supply to the chiller.



Resolution of this fault requires a direct intervention on the power supply of this unit.

Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

| Symptom | Cause | Solution |
|---|---|---|
| Unit status is Off. All circuits are stopped immediately. Bell | Loss of one phase. | Check voltage level on each of the phases. |
| icon is moving on controller's display. String in the alarm list: UnitOff PVM | Not correct sequence connection of L1,L2,L3. | Check sequence of L1, L2, L3 connections according indication on chiller's electrical scheme. |
| String in the alarm log: ± UnitOff PVM String in the alarm snapshot | Voltage level on the unit's panel is not in the allowed range (±10%). | Check that voltage level on each phases is into the allowed range that is indicated on the chiller label. |

| UnitOff PVM | | Is important to check the voltage level on each phases not only with chiller not running, but mainly with chiller running from minimum capacity up to full load capacity. That's because voltage drop can occur from a certain unit cooling capacity level, or because of certain working condition (i.e. high values of OAT); In these cases the issue can be related with the sizing of power cables. |
|------------------------------|---------------------------------------|---|
| | There is a short-circuit on the unit. | Check for correct electrical isolation condition of each unit's circuit with a Megger tester. |
| Reset | | • |
| Local HMI Network Auto | | |

5.3.4 UnitOff EvapWaterFlow - Evaporator Water Flow Loss alarmThis alarm is generated in case of flow loss to the chiller to protect the machine against freezing.

| Symptom | Cause | Solution |
|--|--|---|
| Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. | No water flow sensed for 3 minutes continuously or water flow too low. | Check the water pump filler and the water circuit for obstructions. |
| String in the alarm list: UnitOff EvapWaterFlow | | Check the flow switch calibration and adapt to minimum water flow. |
| String in the alarm log: ± UnitOff EvapWaterFlow | | Check if pump impeller can rotate freely and has no damages. |
| String in the alarm snapshot UnitOff EvapWaterFlow | | Check pumps protection devices (circuit breakers, fuses, inverters, etc.) |
| | | Check if water filter is clogged. |
| | | Check flow switch connections. |
| Reset | | |
| Local HMI Network Auto | ☑ ☑ □ | |

5.3.5 UnitOff EXVDriverComm - EXV Driver Extension Communication Error

This alarm is generated in case of communication problems with the EEXV module.

| Symptom | Cause | Solution |
|--|------------------------------------|---|
| Unit status is Off. | Module has no power supply | Check the power supply from the |
| All circuits are stopped immediately. | | connector on the side of the module. |
| Bell icon is moving on controller's display. | | Check if LEDs are both green. |
| String in the alarm list: | | |
| UnitOff EXVDriverComm | | Check if the connector on the side is tightly |
| String in the alarm log: | | inserted in the module |
| ± UnitOff EXVDriverComm | Module address is not properly set | Check if module's address is correct |
| String in the alarm snapshot UnitOff EXVDriverComm | | referring to the wiring diagram. |
| Oniton Exvolvercomm | Module is broken | Check if LED are on and both green. If |
| | | BSP LED is solid red replace the module |
| | | Check if power supply is ok but LEDs are |
| | | both off. In this case replace the module |
| Reset | | |
| Local HMI | | |
| Network | | |
| Auto | | |

Circuit Pumpdown Stop Alarms

All alarms reported in this section produce a circuit stop performed following normal pumpdown procedure.

5.4.1 Discharge Temperature Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

| Symptom | Cause | Solution |
|--|--------------------|---|
| Circuit status is Off. | Sensor is shorted. | Check for sensor integrity. |
| The circuit is switched off with the normal shutdown procedure. Bell icon is moving on controller's display. | | Check correct sensors operation according information about kOhm (k Ω) range related to temperature values. |

| String in the alarm list: CxCmp1 OffDischTmpSen | Sensor is broken. | Check if sensor is shorted with a resistance measurement. |
|---|--|---|
| String in the alarm log: ± CxCmp1 OffDischTmpSen | Sensor is not properly connected (open). | Check for correct installation of the sensor on refrigerant circuit pipe. |
| String in the alarm snapshot CxCmp1 OffDischTmpSen | | Check for absence of water or humidity on sensor electrical contacts. |
| | | Check for correct plug-in of the electrical connectors. |
| | | Check for correct sensors wiring also according with electrical scheme. |
| Reset | · | |
| Local HMI | | |
| Network Auto | | |

5.4.2 CxOff OffSuctTempSen - Suction Temperature Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

| Symptom | Cause | Solution |
|---|--------------------------------------|---|
| Circuit status is Off. | Sensor is shorted. | Check for sensor integrity. |
| The circuit is switched off with the normal | | |
| shutdown procedure. Bell icon is moving on controller's display. | | Check correct sensors operation |
| String in the alarm list: | | according information about kOhm ($k\Omega$) range related to temperature values. |
| CxOff OffSuctTempSen | Sensor is broken. | Check if sensor is shorted with a |
| String in the alarm log: | | resistance measurement. |
| ± CxOff OffSuctTempSen | Sensor is not good connected (open). | Check for correct installation of the sensor |
| String in the alarm snapshot CxOff OffSuctTempSen | | on refrigerant circuit pipe. |
| Oxon onouct empoch | | Check for absence of water or humidity on |
| | | sensor electrical contacts. |
| | | Check for correct plug-in of the electrical connectors. |
| | | Check for correct sensors wiring also |
| | | according with electrical scheme. |
| Reset | | |
| Local HMI | <u> </u> | |
| Network | | |
| Auto | \square | |

5.4.3 CxOff GasLeakage - Gas Leakage fault

This alarm indicates a gas leakage in the compressor box.

| Symptom | Cause | Solution |
|---|---|--|
| Circuit status is Off. The circuit is switched off with the shutdown procedure performing a deep pumpdown of the circuit. | Gas leakage in the compressors box (A/C units). | Switch off the unit and perform a gas leakage test. |
| Bell icon is moving on controller's display. String in the alarm list: CxOff GasLeakage String in the alarm log: ± CxOff GasLeakage | Gas Leakage in the plant room. | Check if there are leakage on the unit with a detector eventually starting suction fans to change the air in the room. |
| String in the alarm snapshot CxOff GasLeakage | Gas leakage sensor fault. | Put the sensor in open air and check that the alarm can be cleared. In case replace the sensor or disable the option before getting a new part. |
| Reset | | |
| Local HMI | ☑ | |
| Network Auto | | |

5.5 Circuit Rapid Stop alarms

All alarms reported in this section produce an instantaneous stop of the circuit.

5.5.1 CxOff CondPressSen - Condensing Pressure sensor fault

This alarm indicates that the condensing pressure transducer is not operating properly.

| | Symptom | Cause | Solution |
|--|---------|-------|----------|
|--|---------|-------|----------|

| Sensor is broken. | Check for sensor integrity. Check correct sensors operation according information about mVolt (mV) |
|--|---|
| Sensor is shorted. | range related to pressure values in kPa. Check if sensor is shorted with a resistance measurement. |
| Sensor is not properly connected (open). | Check for correct installation of the sensor on refrigerant circuit pipe. The transducer must be able to sense the pressure through the valve's needle. |
| | Check for absence of water or humidity on sensor electrical contacts. |
| | Check for correct plug-in of the electrical connectors. |
| | Check for correct sensors wiring also according electrical scheme. |
| | |
| | |
| | Sensor is shorted. Sensor is not properly connected (open). |

5.5.2 CxOff EvapPressSen - Evaporating Pressure sensor fault

This alarm indicates that the evaporating pressure transducer is not operating properly.

| Symptom | Cause | Solution |
|--|--|--|
| Circuit status is Off. | Sensor is broken. | Check for sensor integrity. |
| The circuit is stopped. | | Check correct sensors operation |
| Bell icon is moving on controller's display. | | according information about mVolt (mV) |
| String in the alarm list: | | range related to pressure values in kPa. |
| CxOff EvapPressSen | Sensor is shorted. | Check if sensor is shorted with a |
| String in the alarm log: | | resistance measurement. |
| ± CxOff EvapPressSen | Sensor is not properly connected (open). | Check for correct installation of the sensor |
| String in the alarm snapshot | | on refrigerant circuit pipe. The transducer |
| CxOff EvapPressSen | | must be able to sense the pressure |
| | | through the valve's needle. |
| | | Check for absence of water or humidity on |
| | | sensor electrical contacts. |
| | | Check for correct plug-in of the electrical |
| | | connectors. |
| | | Check for correct sensors wiring also |
| _ | | according electrical scheme. |
| Reset | | |
| Local HMI | | |
| Network | | |
| Auto | ✓ | |

5.5.3 CxOff DischTmpHigh - High Discharge Temperature Alarm

This alarm indicates that the temperature at the discharge port of the compressor exceeded a maximum limit which may cause damages to the mechanical parts of the compressor.



When this alarm occurs compressor's crankcase and discharge pipes may become very hot. Be careful when getting in contact with the compressor and discharge pipes in this condition.

| Symptom | Cause | Solution |
|---|--|--|
| Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CXOff DischTmpHigh String in the alarm log: ± CXOff DischTmpHigh String in the alarm snapshot CXOff DischTmpHigh | Liquid Injection solenoid valve is not operating properly. Liquid injection orifice is small. | Check the electrical connection between the controller and the liquid injection solenoid valve. Check if the solenoid coil operates properly Check if the digital output operates correctly. Check if when the liquid injection solenoid is activated the temperature can be controlled between the limits. |
| | | Check that the liquid injection line is not obstructed by observing the discharge temperature when it is activated. |
| | Discharge temperature sensor could not operate properly. | Check for proper operation of the discharge temperature |

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| Local HMI | ☑ ☑ |
|-----------|--------|
| Network | |
| Auto | |

5.5.4 CxOff CondPressHigh - High Condensing Pressure alarm

This alarm is generated in case the Condensing saturated temperature rise above the Maximum condensing saturated temperature and the control is not able to compensate to this condition.

In case of water cooled chillers operating at high condenser water temperature, if the Condensing saturated temperature exceeds the Maximum condenser saturated temperature, the circuit is only switched off without any notification on the screen as this condition is considered acceptable in this range of operation.

| Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CXOff CondPressHigh String in the alarm share alarm log: ± CXOff CondPressHigh String in the alarm share alarm log: To partially blocked condenser coil (A/C units). Dirty or partially blocked condenser coil (A/C units). Dirty condenser pump may not be operating correctly (W/C units). Dirty or partially blocked condenser coil (A/C units). Dirty condenser heat exchanger (W/C units). Dirty condenser heat exchanger (W/C units). Dirty condenser heat exchanger (W/C units). Inlet air temperature of the condenser is too high (A/C units). Inlet air temperature of the condenser is too high (W/C units). Entering water temperature at condenser is too high (W/C units). Entering water temperature at condenser is too high (W/C units). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check the three way valve operation of the fans. Excessive charge of refrigerant into the unit. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check for proper operation of the high pressure sensor. Check the unit has been configured for high condenser temperature applications. | Symptom | Cause | Solution |
|--|-----------------------|--|---|
| The compressor does not load anymore or even unload, circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CXOff CondPressHigh String in the alarm list: CXOff CondPressHigh String in the alarm snapshot CXOff CondPressHigh Init or partially blocked condenser coil (A/C units). Dirty condenser heat exchanger (W/C Clean the condenser coil using soft brush and blower. Inited air temperature of the condenser is too high (A/C units). The air temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller. Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). Check the three way valve operation and settings. Check the three way valve operation and settings. Check the three way valve operation and settings. Check the occiling tower operation and settings. Check the three way valve operation and settings. Check the tree way valve operation and settings. Check the three is not may dispend the feet of the condenser is too high | | | Check if fans protections have been |
| Bell icon is moving on controller's display. String in the alarm list: CXOff CondPressHigh String in the alarm log: | | operate properly (A/C units). | |
| String in the alarm list: CXOff CondPressHigh String in the alarm log: ± CXOff CondPressHigh String in the alarm spashot CXOff CondPressHigh Dirty or partially blocked condenser coil (A/C units). Dirty condenser heat exchanger (W/C Units) Inlet air temperature of the condenser is too high (A/C units). The air temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller. Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fars of the same unit, or even from fans of next chillers (Check IOM for proper installation). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check the three way valve operation and | | | Check that the fans can turn freely. |
| free ejection of the air blown. | | | Check that there is not any obstacle to the |
| Condenser pump may not be operating correctly (W/C units) Tong in the alarm log: ± CXOff CondPressHigh CXOff CondPressHigh CXOff CondPressHigh Diry or partially blocked condenser coil (A/C units). Diry condenser heat exchanger (W/C units) and blower. Diry condenser heat exchanger (W/C units). Inlet air temperature of the condenser is too high (A/C units). The air temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller. Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). Entering water temperature at condenser is too high (W/C units). Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check the three way valve operation an | | | |
| Correctly (W/C units) Except CondPressHigh String in the alarm snapshot CxOff CondPressHigh String in the alarm snapshot CxOff CondPressHigh String in the alarm snapshot CxOff CondPressHigh Dirty or partially blocked condenser coil (A/C units). Dirty condenser heat exchanger (W/C units) Inlet air temperature of the condenser is too high (A/C units). Inlet air temperature of the condenser is too high (A/C units). The air temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller. Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next infillers (Check IOM for proper installation). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check the three way valve operation and settings. Check the three way valve operation and settings. Check the three way valve operation of the fans. Excessive charge of refrigerant into the unit. Excessive charge of refrigerant into the unit. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check that the unit has been configured for high condenser temperature applications. Reset | | Condenser pump may not be operating | |
| String in the alarm snapshot CxOff CondPressHigh Dirty condenser heat exchanger (W/C clean the condenser coil using soft brush and blower. | | correctly (W/C units) | |
| CXOff CondPressHigh CAC units Calcan the condenser coil using soft orush and blower. | | | |
| Dirty condenser heat exchanger (W/C units) Inlet air temperature of the condenser is too high (A/C units). Inlet air temperature of the condenser is too high (A/C units). Inlet air temperature of the condenser is too high (A/C units). Inlet air temperature of the condenser is too high (A/C units). Entering water temperature at condenser is too high (W/C units). Entering water temperature at condenser is too high (W/C units). Entering water temperature at condenser is too high (W/C units). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check the three way valve operation and settings. Check the three way valve operation and settings. Check the three way valve operation and settings. Check the correct phases sequence (L1, L2, L3) in the electrical connection of the fans. Excessive charge of refrigerant into the unit. Excessive charge of refrigerant into the unit. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Condenser temperature applications. Reset Local HMI Network | | (A/C units). | |
| Units) Inlet air temperature of the condenser is too high (A/C units). Inlet air temperature of the condenser is too high (A/C units). Inlet air temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller. Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). Entering water temperature at condenser is too high (W/C units). Entering water temperature at condenser fan turning in wrong direction (A/C units). Check the cooling tower operation and settings. Check the three way valve operation and settings. Check liquid sub-cooling and sution refrigerant into the unit. Excessive charge of refrigerant to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | a a a a a a a a a a a | Bit I was | |
| too high (A/C units). The condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller. Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. One or more condenser fan turning in wrong direction (A/C units). Excessive charge of refrigerant into the unit. Excessive charge of refrigerant into the unit. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). | | units) | 9 |
| indicated in the operational range (working envelope) of the chiller. Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check the three way valve operation and settings. Check the three way valve operation and settings. Check for correct phases sequence (L1, L2, L3) in the electrical connection of the fans. Excessive charge of refrigerant into the unit. Excessive charge of refrigerant into the unit. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Reset Indicated in the operation where the unit is installed and check that there are no any short circuit of the value is in line with kg indication on unit label. Check the three way valve operation and settings. Check liquid sub-cooling and suction super-heat to control indirectly the correct charge of refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check for proper operation of the high operate properly. Check that the unit has been configured for high condenser temperature applications. | | | |
| envelope) of the chiller. Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). Entering water temperature at condenser is too high (W/C units). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check the three way valve operation and settings. Check the three way valve operation and settings. Check for correct phases sequence (L1, L2, L3) in the electrical connection of the fans. Excessive charge of refrigerant into the unit. Excessive charge of refrigerant to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | too high (A/C units). | |
| installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check the three way valve operation and settings. Check the three way valve operation and settings. Check the three way valve operation and settings. Check for correct phases sequence (L1, L2, L3) in the electrical connection of the fans. Excessive charge of check liquid sub-cooling and suction refrigerant into the unit. Check liquid sub-cooling and suction super-heat to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control in the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | | envelope) of the chiller. |
| short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check the three way valve operation and settings. Check the three way valve operation and settings. Check for correct phases sequence (L1, L2, L3) in the electrical connection of the fans. Excessive charge of refrigerant into the unit. Excessive charge of refrigerant into the unit. Condensing pressure transducer could not weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | | |
| Entering water temperature at condenser is too high (W/C units). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check the three way valve operation and settings. Check the three way valve operation and settings. Check for correct phases sequence (L1, fan turning in wrong direction (A/C units). Excessive charge of refrigerant into the unit. Excessive charge of refrigerant into the unit. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check for proper operation of the high pressure sensor. Reset Local HMI Network | | | |
| Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. | | | |
| Entering water temperature at condenser is too high (W/C units). Entering water temperature at condenser is too high (W/C units). Check the cooling tower operation and settings. Check for correct phases sequence (L1, fan turning in wrong direction (A/C units). Excessive charge of check liquid sub-cooling and suction refrigerant into the unit. Excessive charge of charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check for proper operation of the high pressure sensor. Wrong unit configuration (W/C units). Check that the unit has been configured for high condenser temperature applications. | | | |
| is too high (W/C units). Settings. | | | |
| Check the three way valve operation and settings. One or more condenser | | Entering water temperature at condenser | Check the cooling tower operation and |
| One or more condenser fan turning in wrong direction (A/C units). Excessive charge of refrigerant into the unit. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Condenser properly. Wrong unit configuration (W/C units). Settings. Check for correct phases sequence (L1, L2, L3) in the electrical connection of the fans. Check liquid sub-cooling and suction super-heat to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Check for proper operation of the high pressure sensor. Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | is too high (W/C units). | settings. |
| One or more condenser fan turning in wrong direction (A/C units). Excessive charge of refrigerant into the unit. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Condenser properly. Wrong unit configuration (W/C units). Settings. Check for correct phases sequence (L1, L2, L3) in the electrical connection of the fans. Check liquid sub-cooling and suction super-heat to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Check for proper operation of the high pressure sensor. Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | | Check the three way valve operation and |
| fan turning in wrong direction (A/C units). Excessive charge of refrigerant into the unit. Excessive charge of refrigerant into the unit. Excessive charge of refrigerant to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | | |
| fan turning in wrong direction (A/C units). Excessive charge of refrigerant into the unit. Excessive charge of refrigerant into the unit. Excessive charge of refrigerant to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check for proper operation of the high pressure sensor. Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | One or more condenser | Check for correct phases sequence (L1, |
| Excessive charge of refrigerant into the unit. Excessive charge of refrigerant into the unit. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Condenser temperature applications. Reset Local HMI Network Check liquid sub-cooling and suction super-heat to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Check for proper operation of the high pressure sensor. Check that the unit has been configured for high condenser temperature applications. | | fan turning in wrong | |
| refrigerant into the unit. super-heat to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check for proper operation of the high pressure sensor. Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | | |
| Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Cost HMI Network Charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Check for proper operation of the high pressure sensor. Check that the unit has been configured for high condenser temperature applications. | | | |
| If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Check for proper operation of the high pressure sensor. | | refrigerant into the unit. | |
| weight the entire charge and to control if the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check for proper operation of the high pressure sensor. Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | | |
| the value is in line with kg indication on unit label. Condensing pressure transducer could not operate properly. Wrong unit configuration (W/C units). Check for proper operation of the high pressure sensor. Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | | |
| Reset Local HMI Network Condensing pressure transducer could not operate properly. Check for proper operation of the high pressure sensor. | | | |
| operate properly. pressure sensor. Wrong unit configuration (W/C units). Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | | |
| operate properly. pressure sensor. Wrong unit configuration (W/C units). Check that the unit has been configured for high condenser temperature applications. Reset Local HMI Network | | Condensing pressure transducer could not | Check for proper operation of the high |
| Reset Local HMI Network | | operate properly. | pressure sensor. |
| Reset Local HMI Network | | Wrong unit configuration (W/C units). | |
| Local HMI Metwork | Reset | | high condenser temperature applications. |
| Network 🖳 | | | |
| THE WORK | | \checkmark | |
| | Auto | | |

${\bf 5.5.5\,CxOff\,\,EvapPressLow\,\,-\,\,Low\,\,Pressure\,\,alarm}$

This alarm is generated in case the evaporating pressure drops below the Low Pressure Unload and the control is not able to compensate to this condition.

| Symptom | Cause | Solution |
|--|--|---|
| Circuit status is Off. | Transitory condition like a fan staging (A/C | Wait until the condition is recovered by |
| The compressor does not load anymore or | units). | EXV control |
| even unload, circuit is stopped | Refrigerant charge is low. | Check sight glass on liquid line to see if |
| immediately. | | there is flash gas. |
| Bell icon is moving on controller's display. | | Measure sub-cooling to see if the charge is |
| String in the alarm list: | | correct. |
| CxOff EvapPressLow | Protection limit not set to fit customer | Check the evaporator approach and the |
| String in the alarm log: | application. | corresponding water temperature to |
| ± CxOff EvapPressLow | | evaluate the low pressure hold limit. |
| String in the alarm snapshot | High Evaporator Approach. | Clean the evaporator |

| CxOff EvapPressLow | | Check the quality of the fluid that flows into |
|--------------------|---|--|
| | | heat exchanger. |
| | | Check the glycol percentage and type |
| | | (ethilenic or propilenic) |
| | Water flow into water heat exchanger is too | Increase the water flow. |
| | low. | Check that evaporator water pump is |
| | | operating correctly providing the required |
| | | water flow. |
| | Evaporating pressure transducer is not | Check the sensor for proper operation and |
| | working properly. | calibrate the readings with a gauge. |
| | EEXV is not working correctly. | Check if pump-down can be finished for |
| | It's not opening enough or it's moving in | pressure limit reached; |
| | the opposite direction. | Check expansion valve movements. |
| | | Check connection to the valve driver on the |
| | | wiring diagram. |
| | | Measure the resistance of each winding, it |
| | | has to be different from 0 Ohm. |
| | Water temperature is low | Increase inlet water temperature. |
| | | Check the low pressure safeties settings. |
| Reset | | |
| Local HMI | <u> </u> | |
| Network | | |
| Auto | | |

5.5.6 CxOff RestartFault - Restart Fault

This alarm is generated when the compressor internal protection trips

| Symptom | Cause | Solution |
|---|--|----------------------------------|
| Compressor X is Off Bell icon is moving on controller's display. String in the alarm list: CxOff RestartFault String in the alarm log: ± CxOff RestartFault String in the alarm snapshot CxOff RestartFault | This alarm is generated after 165 seconds from circuit start if the evaporating pressure is lower than the Low Pressure Unload Limit. If this alarm is triggered means that the unit is working with too low outside ambient temperature or refrigerant charge is not properly set | Refer to the Low Pressure alarm. |
| Reset | | |
| Local HMI Network Auto | | |

5.5.7 CxOff MechHighPress - Mechanical High Pressure Alarm

This alarm is generated when the condenser pressure rises above the mechanical high pressure limit causing this device to open the power supply to all the auxiliary relays. This causes an immediate shutdown of compressor and all the other actuators in this circuit.

| Symptom | Cause | Solution |
|--|--|---|
| Circuit status is Off. The compressor does not load anymore or | One or more condenser fans do not operate properly(A/C units). | Check if fans protections have been activated. |
| even unload, circuit is stopped. | | Check that the fans can turn freely. |
| Bell icon is moving on controller's display. String in the alarm list: CxOff MechHighPress | | Check that there is not any obstacle to the free ejection of the air blown. |
| String in the alarm log: ± CxOff MechHighPress | Condenser pump may not be operating correctly (W/C units) | Check if the pump can run and give the required water flow. |
| ± CXOff MechHighPress String in the alarm snapshot CxOff MechHighPress | Dirty or partially blocked condenser coil (A/C units). | Remove any obstacle; Clean the condenser coil using soft brush and blower. |
| | Dirty condenser heat exchanger (W/C units) | Clean the condenser heat exchanger. |
| | Inlet air temperature of the condenser is too high (A/C units). | The air temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller (A/C units). |
| | | Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation). |
| | One or more condenser fan turning in wrong direction. | Check for correct phases sequence (L1, L2, L3) in the electrical connection of the fans. |
| | Entering water temperature at condenser is too high (W/C units). | Check the cooling tower operation and settings. |
| | | Check the three way valve operation and settings. |
| | Mechanical high pressure switch is damaged or not calibrated. | Check for proper operation of the high pressure switch. |
| Reset | | |
| Local HMI | | |
| Network Auto | | |
| Auto | | |

5.5.8 CxOff NoPressChange - No Pressure Change At Start Alarm

This alarm indicates that the compressor is not able to start or to create a certain minimum variation of the evaporating or condensing pressures after start.

| Symptom | Cause | Solution |
|---|---|--|
| Circuit status is Off. | Compressor cannot start | Check if the start signal is properly |
| The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxOff NoPressChange String in the alarm log: | | connected to the inverter. |
| | Compressor is turning in wrong direction. | Check correct phases sequence to the compressor (L1, L2, L3) according to the electrical scheme. |
| ± CxOff NoPressChange String in the alarm snapshot CxOff NoPressChange | | Inverter is not properly programmed with the right direction of rotation |
| 3 3 3 3 3 3 3 3 3 | Refrigerant circuit is empty of refrigerant. | Check circuit pressure and presence of refrigerant. |
| | Not proper operation of evaporating or condensing pressure transducers. | Check proper operation of evaporating or condensing pressure transducers. |
| Reset | | |
| Local HMI | ☑ | |
| Network | | |
| Auto | | |

5.5.9 Cx FailedPumpdown - Failed Pumpdown procedure

This alarm is generated to indicate that the circuit hadn't been able to remove all the refrigerant from the evaporator. It automatically clear as soon as the compressor stops just to be logged in the alarm history. It may not be recognized from BMS because the communication latency can give enough time for the reset. It may not even be seen on the local HMI.

| Symptom | Cause | Solution |
|---|--|--|
| Circuit status is Off. No indications on the screen String in the alarm list: String in the alarm log: ± Cx FailedPumpdown String in the alarm snapshot Cx FailedPumpdown | EEXV is not closing completely, therefore there's "short-circuit" between high pressure side with low pressure side of the circuit. | Check for proper operation and full closing position of EEXV. Sight glass should not show refrigerant flow after the valve is closed. Check LED on the top of the valve, C LED should be solid green. If both LED are blinking alternately the valve motor is not properly connected. |
| | Evaporating pressure sensor is not working properly. | Check for proper operation of evaporating pressure sensor. |
| | Compressor on circuit is internally damaged with a mechanical problems for example on internal check-valve, or on internal spirals or vanes. | Check compressors on circuits. |
| Reset | | |
| Local HMI Network Auto | | |

5.5.10 CmpX Protection – Compressor ProtectionThis alarm is generated when the compressor internal protection trips

| Symptom | Cause | Solution |
|--|--|---|
| Compressor X is Off Bell icon is moving on controller's display. String in the alarm list: CmpX Protection String in the alarm log: ± CmpX Protection String in the alarm snapshot CmpX Protection | Compressor motor PTC. Compressor discharge port PTC. | Compressors is damaged Compressor is working out of its operating limits |
| Reset | | |
| Local HMI Network Auto | | |

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